

Oregon Bankruptcy Court

Frequently Asked Questions about NextGen

1. PACER View Access and Electronic Filing

Will I use my upgraded PACER account for case searches in other courts?

Yes, you will use your upgraded PACER account to view case records in all courts and to electronically file in NextGen Courts.

Will I use my upgraded PACER account to electronically file in Oregon District Court?

No, not in the foreseeable future. You must maintain your current CM/ECF logins and passwords to electronically file in all federal courts until they go onto NextGen, at which time you will use your PACER account to electronically file in those courts.

NextGen Courts currently include the 2nd Circuit Court of Appeals, the 9th Circuit Court of Appeals, the Alaska Bankruptcy Court, and the Kansas District Court. Oregon Bankruptcy will be the fifth NextGen court. Oregon District is not a NextGen court.

In October and November, the remaining pilot courts will go live: Minnesota District, New Jersey Bankruptcy, California Southern Bankruptcy, and Florida Northern District. After the pilot courts have successfully operated for a few months, NextGen will be offered to the remaining courts.

2. Using Stored Payment Information

We have a designated credit card for bankruptcy filing fees that is paid out of our trust account. We have a different credit card for PACER fees. Is this a problem?

PACER allows you to store multiple credit cards or ACH payment information and to designate each card for PACER fees, filing fees, and/or attorney admissions fees. You can give each card a nickname to help you remember which is which. When paying a filing fee, while the payment screen will default to the card that is designated for filing fees, you can choose another card or enter card information that is not stored in PACER.

3. NextGen Testing

Have software vendors been made aware of NextGen? Are they testing?

The bankruptcy pilot courts have invited all petition software vendors to test in their databases.

If we test in the Train database and encounter issues, how do we report them?

At the bottom of the court website (www.orb.uscourts.gov), there is a “Contact Us” button. The contact form has a list of categories which includes NextGen Questions/Issues. Please report any issues via email and be sure to include:

- Your phone number
- What browser and version you were using (e.g., IE 11, Firefox 39)
- What case number you were working in
- What you were trying to accomplish
- What issue(s) you encountered - screen shots are helpful
- The date and time you were testing, so we can check system logs

4. Filing Agents

I am a filing agent for several attorneys. Will this work in NextGen?

Yes. Filing agents need to get their own PACER accounts and link to their CM/ECF accounts after the Court goes live on NextGen. Their attorneys or trustees need to do the same. The link between the filing agent and the attorney or trustee will remain intact in NextGen.